

April 8, 2014

Personal Testimonial - McCormack Roofing, Construction and Energy Solutions

Without reservation I personally recommend McCormack Roofing, Construction and Energy Solutions. It has provided roofing evaluation, repair and re-roof services to the Ocean Hills Homeowners Association since 2011 and preventive maintenance since 2012 to flat and tile roofs in this 268 unit planned unit development. I work closely with their administrative and operations teams. All are highly professional, honest, responsive and cooperative. They work very well with the Ocean Hills roofing committee, our management company and our homeowners to determine cause and financial responsibility for water intrusion, develop solutions and actively maintain roofing systems to minimize future problems. I have never worked with a better roofing company, even during my twenty-two years as a professional commercial property manager.

Early 2011 was a challenging time to find a new competent, professional and local roofing company. The December 2010 rains pummeled our 23-25 year old flat roofs as well as the concrete or clay tile roof sections. Chris Maxey and Michael Duby met with the Board and roofing committee to present what their company offered our mixed bag of owner and association-related water intrusion problems. They were generous with their time, meeting with committee members to inspect and assess problems; to provide competitive proposals and to discuss roofing issues with owners as needed. As a planned use development the Association does not cover water intrusion caused by unsealed window frames, clogged weep holes, degrading balconies and decks or owner-installed skylights. McCormack's team provided an education, competent diagnosis and always extraordinary customer service. For the last two fiscal years McCormack performed annual preventive maintenance analysis and service. This reduced our repair expense by 60% and replacements by 50%.

Respectfully,

A handwritten signature in cursive script that reads "Susan L. Russell".

Susan L. Russell
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